SkillLinx
Training and Development

Managing and Leading in a Multi - Cultural Workplace Course

Venue Information

Venue: London UK

Place:

Start Date: 2026-05-05

End Date: 2026-05-09

Course Details

Net Fee: £4750.00

Duration: 1 Week

Category ID: MAL

Course Code: MAL-17

Syllabus

Course Syllabus

Introduction

This course aims to explore the meaning and psychology of culture; to understand the impact of culture on management and leadership; to identify the areas in which cultural differences present a challenge in managing and leading employees in a multi-cultural workplace; and finally to become more self-aware in cultural understanding, individual biases and assumptions and to understand the implications these have on our work. This is a vital course for any manager or leader working in a multi-cultural workplace.

This course will feature:

- Develop your multi-cultural leadership & management skills in a fun & informative learning environment

- Ways to ensure success and limit failure with international assignments.

objectives

By the end of this course, participants will be able to:

- List Hofstede's five value dimensions
- Explain the meaning of each of the five value dimensions
- Illustrate examples of stereotypes and stereotyping
- Differentiate between transformational & transactional management
- Formulate a business case for cultural diversity in their workplace

Contents

Day One

The Meaning of Culture

- Our world today - the importance of demographics
- What is culture?
- Dimensions of culture
- Hofstede's five value dimensions
- Understanding globalisation
- Workplace and organisational culture

Day Two

The Psychology of Culture

- Understanding personality
- Stereotypes and stereotyping
- Motivation and culture
- Multi-cultural communication
- Body-language and culture
- Multi-cultural negotiation

Day Three

Leadership & Management

- Theories of leadership & management
- Transformational & transactional management
- Developing a global mindset

Day Four

Managing diverse employees in a multi-cultural workplace

- The business case for cultural diversity
- Managerial roles in diversity
- Discovering cultural advantage
- Diversity and teams
- Nationalisation programmes
- Providing feedback and performance appraisal in a multi-cultural workplace

Day Five

Current issues in international business

- International assignments and global career development
- Culture shock and global working
- International Human Resource issues
- Culture and decision-making
- Personal action planning